## Constant Contact Survey Results

Campaign Name: January 2023 Business Economic Survey
Survey Starts: 537
Survey Submits: 116
Export Date: 11/28/2023 10:25 AM

CHECKBOXES

1) Please select the top three issues facing your business in 2023.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Pandemic-related issues |  |  | 27 | 23\% |
| Finding qualified employees |  |  | 79 | 68\% |
| Federal taxes |  |  | 22 | 19\% |
| Vermont taxes |  |  | 40 | 34\% |
| Property tax (education funding) |  |  | 27 | 23\% |
| Health insurance costs |  |  | 73 | 63\% |
| Other |  |  | 28 | 24\% |
| Total Responses |  |  | 115 | 100\% |

CHECKBOXES
2) If staffing is a challenge for your business, please identify the major factors that play into this.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Lack of candidates |  |  | 74 | 74\% |
| Lack of housing for the candidates (cost of living in Vermont) |  |  | 45 | 45\% |
| Profitability has limited your business's ability to increase compensation |  |  | 39 | 39\% |
| Fringe benefits, such as health insurance, are too expensive |  |  | 54 | 54\% |
| Income taxes on business income are too high |  |  | 16 | 16\% |
| Other |  |  | 6 | 6\% |
| Total Responses |  |  | 100 | 100\% |

CHECKBOXES
3) Identify what changes you've made to your business in order to adjust to post-pandemic circumstances.

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | :--- | ---: | ---: |
| Adopted more digital <br> solutions for operations and <br> sales |  |  |  |  |  |
| Identified new avenues of <br> revenue |  |  |  | 49 | $48 \%$ |
| Redesigned operations and <br> supply chains to protect <br> against a wider range of <br> potential disruptions |  |  |  | 37 | $36 \%$ |
| Embraced a more remote <br> (full or partial) office <br> environment |  |  |  |  |  |
|  | Total Responses | 45 |  |  |  |

## MULTIPLE CHOICE

4) Where do you stand with regard to your exit planning strategy

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| I have no exit plan in place at this time |  |  | 31 | 26\% |
| I have thought about putting an exit plan into place but it is not a concern at this time |  |  | 24 | 20\% |
| I have plans to put an exit plan into place within the next five years |  |  | 40 | 34\% |
| I have developed a written plan and identified a desired exit path |  |  | 20 | 17\% |
| Total Responses |  |  | 115 | 100\% |

## MULTIPLE CHOICE

5) How would you describe the current state of Vermont's economy?

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | ---: | ---: | ---: |
| Improving |  |  |  | 28 | $24 \%$ |
| No change |  |  |  | 32 | $27 \%$ |
| Declining |  |  |  | 43 | $37 \%$ |
| Unsure/Do not know |  |  |  |  | 13 |

## MULTIPLE CHOICE

6) How would you describe the current state of the U.S. economy?

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | :--- | ---: | ---: |
| Improving |  |  |  | 22 | $19 \%$ |
| No change |  |  |  | 15 | $13 \%$ |
| Declining |  |  |  | 62 | $53 \%$ |
| Unsure/Do not know |  |  |  |  | 16 |
|  | Total Responses | $\mathbf{1 1 5}$ | $\mathbf{1 0 0 \%}$ |  |  |

## OPEN QUESTION

7) What is the one key business economic issue that you would like to see addressed by the State Legislature?

Consider the implications on small VT BIzs-we compete regionally-nationally-new taxes on fuel and the family leave make us uncompetitive. Our wages are much higher than our competition-a major cost for good jobs for regular VTers-not internet wizards

Health care and unsubstantiated inflation are out of control.
Housing crisis. If VT's macro-economy overlays its micro-economies, small-town infrastructure is suffering from the inability to recruit competitively. Zoning restrictions make it impossible to staff the necessary middle-class workers.

98 Response(s)

## MULTIPLE CHOICE

8) How do you expect your company's sales to change in the next six months?

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Increase by less than 10\% |  |  | 31 | 26\% |
| Increase by 10-30\% |  |  | 27 | 23\% |
| Increase by 30+\% |  |  | 4 | 3\% |
| Decrease by less than 10\% |  |  | 7 | 6\% |
| Decrease by 10-30\% |  |  | 13 | 11\% |
| Decrease by 30+\% |  |  | 2 | 1\% |
| No change |  |  | 32 | 27\% |
|  |  | Total Responses | 116 | 100\% |

## MULTIPLE CHOICE

9) How do you expect your company's capital spending to change in the next six months?

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses |
| :--- | :--- | :--- | ---: | ---: |
| Responses |  |  |  |  |
| Ratio |  |  |  |  |$|$

## MULTIPLE CHOICE

10) How do you expect your company's employment to change in the next six months?

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses |
| :--- | :--- | :--- | ---: | ---: |
| Increase staffing by 1-3 <br> people |  |  | Responses <br> Ratio |  |
| Increase staffing by 3+ <br> people |  |  |  | 33 |

## MULTIPLE CHOICE

11) Please indicate your business industry.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Agriculture |  |  | 6 | 5\% |
| Artisan |  |  | 6 | 5\% |
| Construction |  |  | 13 | 11\% |
| Educational Services |  |  | 4 | 3\% |
| Finance \& Industry |  |  | 8 | 6\% |
| Health Care \& Social Assistance |  |  | 3 | 2\% |
| Hotel |  |  | 4 | 3\% |
| Restaurant |  |  | 4 | 3\% |
| Information |  |  | 2 | 1\% |
| Manufacturing |  |  | 13 | 11\% |
| Professional, Technical |  |  | 17 | 14\% |
| Retail |  |  | 12 | 10\% |
| Transportation \& Warehousing |  |  | 1 | 0\% |
| Utilities |  |  | 0 | 0\% |
| Wholesale Trade |  |  | 2 | 1\% |
| Other |  |  | 21 | 18\% |
| Total Responses |  |  | 116 | 100\% |

## MULTIPLE CHOICE

12) County of Headquarters:

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Addison |  |  | 40 | 34\% |
| Bennington |  |  | 1 | 0\% |
| Caledonia |  |  | 11 | 9\% |
| Chittenden |  |  | 21 | 18\% |
| Essex |  |  | 2 | 1\% |
| Franklin |  |  | 4 | 3\% |
| Grand Isle |  |  | 0 | 0\% |
| Lamoille |  |  | 2 | 1\% |
| Orange |  |  | 0 | 0\% |
| Orleans |  |  | 4 | 3\% |
| Rutland |  |  | 13 | 11\% |
| Washington |  |  | 6 | 5\% |
| Windham |  |  | 6 | 5\% |
| Windsor |  |  | 6 | 5\% |
|  |  | Total Responses | 116 | 100\% |

## MULTIPLE CHOICE

13) Please indicate the scope of your marketplace.

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | ---: | ---: | ---: |
| Exclusive to Vermont |  |  |  | 45 | $38 \%$ |
| Multi-state |  |  |  | 39 | $33 \%$ |
| National |  |  |  | 22 | $18 \%$ |
| International |  |  |  | 10 | $8 \%$ |
|  | Total Responses | $\mathbf{1 1 6}$ | $\mathbf{1 0 0 \%}$ |  |  |

## MULTIPLE CHOICE

14) If the scope of your marketplace is at the multi-state, national and/or international level, please indicate the percentage of your business done outside of Vermont.

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses |
| :--- | :--- | :--- | ---: | ---: |
| Less than 25\% | Responses <br> Ratio |  |  |  |
| $25-50 \%$ |  |  | 37 | $49 \%$ |
| $50-75 \%$ |  |  |  | 15 |
| $75+\%$ |  |  |  | 8 |
|  | Total Responses | 8 | $10 \%$ |  |

## MULTIPLE CHOICE

15) Please identify your total annual revenue in fiscal year 2022.

| Answer Choice | 0\% |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | ---: | ---: | ---: |
| $\$ 0-\$ 250 \mathrm{k}$ |  |  |  | 33 | $28 \%$ |
| $\$ 251 \mathrm{k}-\$ 1 \mathrm{M}$ |  |  |  | 27 | $23 \%$ |
| $\$ 1.1 \mathrm{M}-\$ 3 \mathrm{M}$ |  |  |  | 31 | $27 \%$ |
| $\$ 3 \mathrm{M}+$ |  |  |  | 23 | $20 \%$ |
|  |  | Total Responses | $\mathbf{1 1 4}$ | $\mathbf{1 0 0 \%}$ |  |

## MULTIPLE CHOICE

16) Please indicate your business's total number of employees including staff.

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses |
| :--- | :--- | :--- | ---: | ---: |
| $1-10$ |  |  | Responses <br> Ratio |  |
| $11-25$ |  |  |  | 68 |
| $26-50$ |  |  |  | $59 \%$ |
| $51-75$ |  |  | 24 | $20 \%$ |
| $75+$ |  |  | 12 | $10 \%$ |
|  | Total Responses | 4 | 3 | 3 |

