## Constant Contact Survey Results

Campaign Name: January 2022 Business Economic Survey
Survey Starts: 596
Survey Submits: 175
Export Date: 11/28/2023 10:26 AM

CHECKBOXES

1) Please select the top three issues facing your business in 2022

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Pandemic-related issues |  |  | 126 | 72\% |
| Finding qualified employees |  |  | 114 | 65\% |
| Federal taxes |  |  | 28 | 16\% |
| Vermont taxes |  |  | 33 | 19\% |
| Property tax (education funding) |  |  | 22 | 12\% |
| Health insurance costs |  |  | 83 | 47\% |
| Overtime compensation changes |  |  | 3 | 1\% |
| Remote office challenges |  |  | 23 | 13\% |
| Other |  |  | 28 | 16\% |
| Total Responses |  |  | 173 | 100\% |

## NUMERIC SCALE

a. COVID-19 has permanently changed how I do business.

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | ---: | ---: | ---: |
| $\mathbf{1}$ (Strongly disagree) |  |  |  | 10 | $5 \%$ |
| 2 |  |  |  | 19 | $10 \%$ |
| 3 |  |  |  | 48 | $27 \%$ |
| 4 |  |  |  | 45 | $25 \%$ |
| 5 (Strongly agree) |  |  |  | 53 | $30 \%$ |
| Mean | 3.64 |  |  |  |  |
| Median | 4.00 | Total Responses | $\mathbf{1 7 5}$ | $\mathbf{1 0 0 \%}$ |  |

## NUMERIC SCALE

b. I anticipate continued challenges for my business in 2022 as a result of COVID-19.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| 1 (Strongly disagree) |  |  | 8 | 4\% |
| 2 |  |  | 11 | 6\% |
| 3 |  |  | 23 | 13\% |
| 4 |  |  | 56 | 32\% |
| 5 (Strongly agree) |  |  | 75 | 43\% |
| Mean | 4.03 |  |  |  |
| Median | 4.00 |  |  |  |
| Total Responses |  |  | 173 | 100\% |

## NUMERIC SCALE

c. My business transitioned into and continues to be a partial/full remote workplace.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| 1 (Strongly disagree) |  |  | 85 | 49\% |
| 2 |  |  | 15 | 8\% |
| 3 |  |  | 23 | 13\% |
| 4 |  |  | 23 | 13\% |
| 5 (Strongly agree) |  |  | 26 | 15\% |
| Mean | 2.36 |  |  |  |
| Median | 2.00 |  |  |  |
| Total Responses |  |  | 172 | 100\% |

## NUMERIC SCALE

d. I have downsized office space while retaining the same number of staff.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| 1 (Strongly disagree) |  |  | 136 | 80\% |
| 2 |  |  | 10 | 5\% |
| 3 |  |  | 16 | 9\% |
| 4 |  |  | 3 | 1\% |
| 5 (Strongly agree) |  |  | 5 | 2\% |
| Mean | 1.42 |  |  |  |
| Median | 1.00 |  |  |  |
| Total Responses |  |  | 170 | 100\% |

NUMERIC SCALE
e. I downsized office space and number of staff.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| 1 (Strongly disagree) |  |  | 132 | 78\% |
| 2 |  |  | 10 | 5\% |
| 3 |  |  | 9 | 5\% |
| 4 |  |  | 5 | 2\% |
| 5 (Strongly agree) |  |  | 13 | 7\% |
| Mean | 1.56 |  |  |  |
| Median | 1.00 |  |  |  |
| Total Responses |  |  | 169 | 100\% |

## MULTIPLE CHOICE

3) If your revenue has been negatively impacted by COVID, please indicate below the extent of that impact.

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses |
| :--- | :--- | :--- | ---: | ---: |
| Responses <br> Ratio |  |  |  |  |
| My revenue has not been <br> negatively impacted |  |  |  | 87 |
| Decrease by less than $20 \%$ |  |  |  | $51 \%$ |
| Decrease between $20-50 \%$ |  |  |  | 26 |
| Decrease by $50+\%$ |  | Total Responses | 43 | $15 \%$ |
|  |  | $\mathbf{1 6 9}$ | $\mathbf{1 0 0 \%}$ |  |

## MULTIPLE CHOICE

4) Where do you stand with regard to your exit planning strategy

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses |
| :--- | :--- | :--- | ---: | ---: |
| Responses <br> Ratio |  |  |  |  |
| I have no exit plan in place <br> at this time |  |  |  | 81 |
| I have thought about putting <br> an exit plan into place but it <br> is not a concern at this time |  |  |  |  |
| I have plans to put an exit <br> plan into place within the <br> next five years |  |  |  |  |
| I have developed a written <br> plan and identified a desired <br> exit path |  |  |  |  |

MULTIPLE CHOICE
5) How would you describe the current state of Vermont's economy?

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | :--- | ---: | ---: |
| Improving |  |  |  | 43 | $24 \%$ |
| No change |  |  |  | 38 | $21 \%$ |
| Declining |  |  |  | 60 | $34 \%$ |
| Unsure/Do not know |  |  |  | 3 | 3 |
|  | Total Responses | $\mathbf{1 7 4}$ | $\mathbf{1 0 0 \%}$ |  |  |

## MULTIPLE CHOICE

6) How would you describe the current state of the U.S. economy?

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Improving |  |  | 48 | 27\% |
| No change |  |  | 23 | 13\% |
| Declining |  |  | 78 | 44\% |
| Unsure/Do not know |  |  | 25 | 14\% |
| Total Responses |  |  | 174 | 100\% |

OPEN QUESTION
7) What is the one key business economic issue that you would like to see addressed by the State Legislature?

Housing for middle income workers ( not homeless, low income)
Imposed greater consequences for retail theft!
Make Vermont more appealing for workers and young people.
119 Response(s)

## MULTIPLE CHOICE

8) How do you expect your company's sales to change in the next six months?

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Increase by less than 10\% |  |  | 38 | 22\% |
| Increase by 10-30\% |  |  | 41 | 23\% |
| Increase by 30+\% |  |  | 8 | 4\% |
| Decrease by less than 10\% |  |  | 15 | 8\% |
| Decrease by 10-30\% |  |  | 19 | 11\% |
| Decrease by 30+\% |  |  | 9 | 5\% |
| No change |  |  | 42 | 24\% |
| Total Responses |  |  | 172 | 100\% |

## MULTIPLE CHOICE

9) How do you expect your company's capital spending to change in the next six months?

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Increase by less than 10\% |  |  | 28 | 16\% |
| Increase by 10-30\% |  |  | 40 | 23\% |
| Increase by 30+\% |  |  | 1 | 0\% |
| Decrease by less than 10\% |  |  | 5 | 2\% |
| Decrease by 10-30\% |  |  | 19 | 10\% |
| Decrease by 30+\% |  |  | 10 | 5\% |
| No change |  |  | 70 | 40\% |
| Total Responses |  |  | 173 | 100\% |

## MULTIPLE CHOICE

10) How do you expect your company's employment to change in the next six months?

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Increase staffing by 1-3 people |  |  | 57 | 32\% |
| Increase staffing by 3+ people |  |  | 25 | 14\% |
| Decrease staffing by 1-3 people |  |  | 11 | 6\% |
| Decrease staffing by $3+$ people |  |  | 6 | 3\% |
| No change |  |  | 75 | 43\% |
| Total Responses |  |  | 174 | 100\% |

MULTIPLE CHOICE
11) Please indicate your business industry.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Agriculture |  |  | 7 | 4\% |
| Artisan |  |  | 2 | 1\% |
| Construction |  |  | 25 | 14\% |
| Educational Services |  |  | 10 | 5\% |
| Finance \& Industry |  |  | 4 | 2\% |
| Health Care \& Social Assistance |  |  | 10 | 5\% |
| Hotel |  |  | 6 | 3\% |
| Restaurant |  |  | 16 | 9\% |
| Information |  |  | 2 | 1\% |
| Manufacturing |  |  | 18 | 10\% |
| Professional, Technical |  |  | 26 | 14\% |
| Retail |  |  | 21 | 12\% |
| Transportation \& Warehousing |  |  | 4 | 2\% |
| Utilities |  |  | 0 | 0\% |
| Wholesale Trade |  |  | 2 | 1\% |
| Other |  |  | 22 | 12\% |
| Total Responses |  |  | 175 | 100\% |

## MULTIPLE CHOICE

## 12) County of Headquarters:

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Addison |  |  | 55 | 31\% |
| Bennington |  |  | 4 | 2\% |
| Caledonia |  |  | 3 | 1\% |
| Chittenden |  |  | 37 | 21\% |
| Essex |  |  | 1 | 0\% |
| Franklin |  |  | 5 | 2\% |
| Grand Isle |  |  | 1 | 0\% |
| Lamoille |  |  | 8 | 4\% |
| Orange |  |  | 3 | 1\% |
| Orleans |  |  | 3 | 1\% |
| Rutland |  |  | 13 | 7\% |
| Washington |  |  | 7 | 4\% |
| Windham |  |  | 6 | 3\% |
| Windsor |  |  | 28 | 16\% |
|  |  | Total Responses | 174 | 100\% |

## MULTIPLE CHOICE

13) Please indicate the scope of your marketplace.

| Answer Choice | $\mathbf{0 \%}$ |  |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses |
| :--- | :--- | :--- | :--- | ---: | ---: |
| Reslusive to Vermont |  |  |  | Responses <br> Ratio |  |
| Multi-state |  |  |  | 64 | $36 \%$ |
| National |  |  |  | 64 | $36 \%$ |
| International |  |  |  | 22 | $12 \%$ |
|  | Total Responses | 25 | $14 \%$ |  |  |

## MULTIPLE CHOICE

14) If the scope of your marketplace is at the multi-state, national and/or international level, please indicate the percentage of your business done outside of Vermont.

| Answer Choice | 0\% | 100\% | Number of Responses | Responses Ratio |
| :---: | :---: | :---: | :---: | :---: |
| Less than 25\% |  |  | 57 | 48\% |
| 25-50\% |  |  | 23 | 19\% |
| 50-75\% |  |  | 10 | 8\% |
| 75+\% |  |  | 28 | 23\% |
| Total Responses |  |  | 118 | 100\% |

## MULTIPLE CHOICE

15) Please identify your total annual revenue in fiscal year 2020.

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | ---: | ---: | ---: |
| $\$ 0-\$ 250 \mathrm{k}$ |  |  |  | 48 | $27 \%$ |
| $\$ 251 \mathrm{k}-\$ 1 \mathrm{M}$ |  |  |  | 45 | $26 \%$ |
| $\$ 1.1 \mathrm{M}-\$ 3 M$ |  |  |  | 41 | $23 \%$ |
| $\$ 3 \mathrm{M}+$ |  |  |  | 39 | $22 \%$ |
|  |  | Total Responses | $\mathbf{1 7 3}$ | $\mathbf{1 0 0 \%}$ |  |

## MULTIPLE CHOICE

16) Please indicate your business's total number of employees including staff.

| Answer Choice | $\mathbf{0 \%}$ |  | $\mathbf{1 0 0 \%}$ | Number of <br> Responses | Responses <br> Ratio |
| :--- | :--- | :--- | ---: | ---: | ---: |
| $1-10$ |  |  |  | 94 | $54 \%$ |
| $11-25$ |  |  |  | 42 | $24 \%$ |
| $26-50$ |  |  |  | 19 | $10 \%$ |
| $51-75$ |  |  |  | 5 | $2 \%$ |
| $75+$ |  |  |  | 14 | $\mathbf{8}$ |
|  | Total Responses | $\mathbf{1 7 4}$ | $\mathbf{1 0 0 \%}$ |  |  |

